100% Money-Back Guarantee

Best Home Remodeling's products are manufactured to strict specifications audited by local, state and federal building codes and are installed by our own professionals to the highest industry standards. We are so confident that you will be delighted with the quality of our products that we provide the industry's only Money Back Guarantee.

The guarantee provides protection in the form of a refund to you if Best Home Remodeling fails to meet the industry and manufacturing standards as well as local, state and federal building codes for quality and installation of your products. It applies to Best Home Remodeling products only, and it does not provide for a refund as a result of you, the consumer, not being satisfied with your choice of color, style or cost of the products.

If within thirty days of installation, there is any manufacturing or installation defect in your new Best Home Remodeling that we cannot resolve within 120 days of notification, we will provide you with a complete refund, subject only to the conditions outlined below:

Conditions:

- 1. To obtain a refund you must pay in full, as per your contract with Best Home Remodeling, when the original installation is completed.
- 2. You must notify Best Home Remodeling by Registered Mail, within 30 days of installation, specifically detailing any deficiencies in the products or installation.
- 3. Best Home Remodeling must be given 120 days from receiving the above notice to correct any deficiencies. In order for Best Home Remodeling to correct any deficiencies, you must allow Best Home Remodeling access to the home as required during normal business hours.
- 4. At the end of 120 days from receiving the above notice, if Best Home Remodeling is unable to correct the deficiencies so that the products and installation do meet local, state and federal codes, Best Home Remodeling will remove the defective product from your home, and you, the homeowner must replace the defective product with an alternative company's product.

Best Home Remodeling will then refund you 100% of the purchase price of the defective product.

I agree with the above qualifications.

| Customer Name | Street Address |
|--------------------------|--------------------|
| City / State / Zip | Phone Number |
| Representative Signature | Customer Signature |
| Agreement Entered Into | , 20 |